



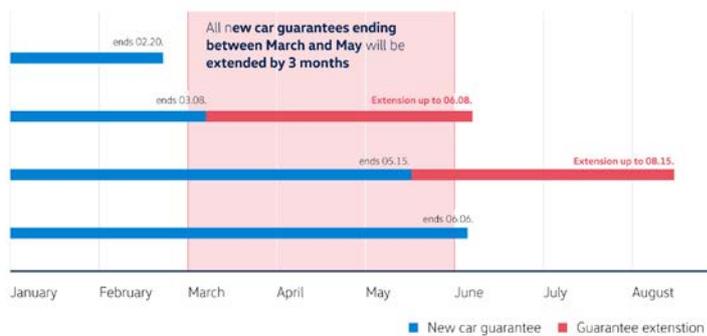
April 30, 2020

Volkswagen prolongs worldwide new vehicle and extended warranties by three months

- Warranty period prolonged over Corona pandemic
- Concession for customers who were not able to claim warranty due to closed workshops
- Valid worldwide for all vehicles produced in Europe or for the European market
- Sales Board Member Jürgen Stackmann: "Immediate and unbureaucratic help for our customers in this exceptional situation."

Wolfsburg – The Volkswagen Passenger Cars brand is extending the warranty period for new vehicles by three months. This applies to all vehicles produced in Europe or for the European market with a two-year new vehicle warranty or an extended warranty that expires between March 1, 2020 and May 31, 2020. The prolongation is valid for three months after the expiry of the original new vehicle or extended warranty.

How the worldwide extension warranty works



Source: Volkswagen

"As a result of the coronavirus pandemic, numerous of our authorized workshops throughout the world remain closed. For many of our customers, it has therefore not been possible to make claims under their warranties in good time," says Jürgen Stackmann, Member of the Board of Management of the Volkswagen Passenger Cars brand responsible for Sales, Marketing and After-Sales. "We are pleased to be able to offer our customers an immediate, unbureaucratic solution with this three-month warranty prolongation."

This measure represents a voluntary, one-off concession to help customers in the exceptional situation caused by covid-19. It applies throughout the world to all vehicles produced in Europe or for the European market.

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About the Volkswagen brand:

The Volkswagen Passenger Cars brand is present in more than 150 markets throughout the world and produces vehicles at over 50 locations in 14 countries. In 2019, Volkswagen delivered 6.3 million vehicles including bestselling models such as the Golf, Tiguan, Jetta or Passat. Currently, 195,878 people work for Volkswagen across the globe. The brand also has over 10,000 dealerships with 86,000 employees. Volkswagen is forging ahead consistently with the further development of automobile production. E-mobility, smart mobility and the digital transformation of the brand are the key strategic topics for the future.
