
Media information

NO. 386/2018

Further development of opinion barometer — Volkswagen carries out global employee survey

- **HR Board Member Kilian: we want to change things fast, in a way which is comprehensible and binding**
- **Special focus on integrity, compliance and culture**

Wolfsburg, October 15, 2018. The Volkswagen Group has proceeded to the next round of its Group-wide employee survey. Up to November 11, 2018, employees will have an opportunity to express their opinion on topics such as corporation and leadership, information, the workplace and work procedures, and to suggest improvements. Volkswagen has continued to develop its “Stimmungsbarometer“ (opinion barometer), which has now reached its 10th version. This year, the main focus is on the topics of integrity, compliance and culture as well as the implementation of measures resulting from evaluation and discussion within the teams.

HR Board Member Gunnar Kilian says: “We want to ensure sustained improvements. This is why it is important for employees to inform us of their concerns. They can provide us with valuable information on things which are going well and areas which require improvement. That is what we intend to do: we want to improve things fast and in a comprehensible and binding way. This is why all managers are clearly called upon to discuss the results within their teams, as well as implementing and documenting improvements that have been agreed. Making progress with improvements is a management task.” Kilian emphasizes: “In the 2018 opinion barometer, we will be paying special attention to the results in the areas of integrity, compliance and culture. We have introduced a special indicator for this purpose.”

The questions asked in the opinion barometer are addressed to managers and employees of all Group brands and about 150 Group companies in more than 40 countries. Participation is voluntary and respondents’ anonymity is ensured. Following the completion of evaluation, managers will discuss team results with their respective teams and decide on improvements where these are required. This will be followed by the implementation stage. Measures that have been agreed must be documented transparently, which will also facilitate subsequent improvements.

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AKTIENGESELLSCHAFT



Volkswagen Aktiengesellschaft

Corporate Communications | Spokesperson Human Resources

Contact Markus Schlesag

Phone +49-5361-9-871 15

Mail markus.schlesag1@volkswagen.de | www.volkswagen-newsroom.com



Volkswagen Aktiengesellschaft

Corporate Communications | Spokesperson Human Resources

Contact Christine Kuhlmeier

Phone +49-5361-9-836 99

Mail christine.kuhlmeier@volkswagen.de | www.volkswagen-newsroom.com



Über den Volkswagen Konzern:

Der Volkswagen Konzern mit Sitz in Wolfsburg ist einer der führenden Automobilhersteller weltweit und der größte Automobilproduzent Europas. Zwölf Marken aus sieben europäischen Ländern gehören zum Konzern: Volkswagen Pkw, Audi, SEAT, ŠKODA, Bentley, Bugatti, Lamborghini, Porsche, Ducati, Volkswagen Nutzfahrzeuge, Scania und MAN. Dabei erstreckt sich das Pkw-Angebot von Kleinwagen bis hin zu Fahrzeugen der Luxusklasse. Ducati bietet Motorräder an. Im Bereich der leichten und schweren Nutzfahrzeuge beginnt das Angebot bei Pick-up-Fahrzeugen und reicht bis zu Bussen und schweren Lastkraftwagen. 642.292 Beschäftigte produzieren an jedem Arbeitstag rund um den Globus durchschnittlich 44.170 Fahrzeuge, sind mit fahrzeugbezogenen Dienstleistungen befasst oder arbeiten in weiteren Geschäftsfeldern. Seine Fahrzeuge bietet der Volkswagen Konzern in 153 Ländern an.

Im Jahr 2017 wurden die weltweiten Auslieferungen von Konzernfahrzeugen auf 10,741 Millionen (2016: 10,297 Millionen) gesteigert. Der Pkw-Weltmarktanteil betrug 12,1 Prozent. In Westeuropa stammen 22,0 Prozent aller neuen Pkw aus dem Volkswagen Konzern. Der Umsatz des Konzerns belief sich im Jahr 2017 auf 231 Milliarden Euro (2016: 217 Milliarden Euro). Das Ergebnis nach Steuern betrug im abgelaufenen Geschäftsjahr 11,6 Milliarden Euro (2016: 5,4 Milliarden Euro).
