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Approval of the technical solutions for around 1.1 million further Group vehicles confirmed by the Federal Motor Transport Authority

- **Since the start of the year over 2.5 million affected Group vehicles have been given the go-ahead**
- **Modification of the Tiguan and Caddy models can now begin, customers are being informed in phases**

Wolfsburg, 8 June 2016 – Volkswagen is making progress with implementing the technical solutions for affected vehicles: the Federal Motor Transport Authority (KBA) has given the go-ahead for the modification of around 1.1 million further vehicles of the Volkswagen Passenger Cars, Volkswagen Commercial Vehicles and Audi brands. Owners of Volkswagen Tiguan models and of the Caddy from Volkswagen Commercial Vehicles – all fitted with EA 189 2.0-litre TDI engines – are being informed and can then agree individual service appointments. The KBA has thus so far approved more than 2.5 million Group vehicles for the modification.

In the case of the Volkswagen Passenger Cars brand the technical solutions for several affected 2.0 TDI engine variants used in the high-volume Golf, Passat and Tiguan ranges have been confirmed. The recall process has also begun at Audi. The KBA's go-ahead has been received for a series of A4, A5, A6 and Q5 vehicles with EA 189 2.0-litre TDI engines. For the SEAT Exeo with the same engine model the modification work is also already underway as planned.

All of the affected Group brands' partner businesses are prepared in both organisational and technical terms for carrying out the required software update. Trained service staff are at the customers' disposal to make appointments and answer any questions related to the service process.

Precisely how the technical solutions are being carried out within the EU and in the rest of the world (outside of the USA and Canada) is dependent on the official stipulations in each individual country. In Germany customers are being informed in a two-stage process: all affected holders have so far been notified in a first letter that their vehicle is affected by the recall. As soon as the technical solution for any group of vehicles has been approved by the KBA, the customers are being asked in a second letter to make an appointment with a partner business of their choice. The modification of the complete vehicle group is being done in various stages in order to ensure that the service process runs smoothly.

For the 1.1 million vehicles recently given the go-ahead, the KBA has confirmed that after the software update there is no change to the fuel consumption levels, performance figures or

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noise emissions of the affected models. The same also applies to all models previously given the go-ahead for the modification.

Note: Volkswagen is continuing to work diligently on the implementation of the technical solutions. This is being done in close consultation with the relevant authorities. The affected customers will incur no costs as a result of the technical measures being carried out. As part of the recall process all customers are also being offered an appropriate replacement means of transport free of charge.

The affected vehicles are technically safe and fit to drive. Between now and their modification, they can continue to be used on the road without any restrictions. The required technical measures are being implemented across Europe based on a schedule and action plan agreed with the KBA.

Volkswagen Group Communications

Spokesperson for Innovation, Digitalisation and Issue Management

Andreas Meurer

Telephone: +49 (0) 511 / 798-7757

E-mail: andreas.meurer@volkswagen.de

www.volkswagenag.com

www.volkswagen-media-service.de

Volkswagen Communications

Spokesperson for Sales and Marketing

Volkswagen Passenger Cars Brand, Germany

Nicolai Laude

Telephone: +49 (0) 5361 / 9-25097

E-mail: nicolai.laude@volkswagen.de

www.volkswagenag.com

www.volkswagen-media-services.com

